

**Federal Communications Commission
Form 481 Annual Reporting Data Collection Form**

LINE 610 FUNCTIONALITY IN EMERGENCY SITUATIONS

§54.313(a)(6) – ABILITY OF VOICE SERVICE TO FUNCTION IN EMERGENCY SITUATIONS

SureWest TeleVideo (SureWest) is capable of voice service functioning in emergency situations. SureWest has a reasonable amount of back-up power to ensure functionality without an external power source, and is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Details of SureWest's ability to function during an emergency situation are below:

- Company Disaster Recovery Plan can be implement in case of an event
- 24 hour x 365 day monitoring of Voice Network and Environmental alarms by Network Operations Center
- Emergency power at all exchange offices and some remote sites
- Sites without emergency power on site to can have emergency power connected within 4 hours
- Use of ring capabilities for all exchange offices and most nodes for route survivability

§54.313(a)(6) – ABILITY OF BROADBAND SERVICE TO FUNCTION IN EMERGENCY SITUATIONS

SureWest TeleVideo (SureWest) is capable of broadband service functioning in emergency situations. SureWest has a reasonable amount of back-up power to ensure functionality without an external power source, and is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Details of SureWest's ability to function during an emergency situation are below:

- Company Disaster Recovery Plan can be implement in case of an event
- 24 hour x 365 day monitoring of Voice Network and Environmental alarms by Network Operations Center
- Emergency power at all exchange offices and some remote sites
- Sites without emergency power on site to can have emergency power connected within 4 hours
- Use of ring capabilities for all exchange offices and most nodes for route survivability